IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF OHIO EASTERN DIVISION

| UNITED STATES OF AMERICA, |) CASE NO.: 1:15-CV-01046 |
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| Plaintiff, |))) JUDGE SOLOMON OLIVER, JR. |
| VS. |) |
| CITY OF CLEVELAND |)) <u>NOTICE SUBMITTING</u> |
| Defendant. |) <u>CRISIS INTERVENTION</u>) <u>DATA COLLECTION REFRESHER</u>) TRAINING CURRICULUM |

Pursuant to Paragraphs 157-159 of the Consent Decree and the Monitoring Plan in the above-captioned matter, the City of Cleveland (the "City"), on behalf of the Cleveland Division of Police ("CDP" or "Division"), submitted the proposed curriculum for crisis intervention data collection refresher training for all officers, attached hereto as Exhibit A.

The curriculum contains a course to be taught as a Learning Management System eLearning module (collectively, the "In-Service Curriculum"). The Monitoring Team has carefully reviewed the proposed training curriculum. The Team has determined that it provides important understanding of the process needed to complete data obtained as required by the CDP Crisis Intervention Form ("CIT Stat Sheet"). The original hardcopy version of the form is attached as Exhibit B. The training allows officers to appropriately document the Division's response to calls for service that involve individuals in a behavioral crisis. The information on this form has been approved by the court, and the current training provides an update to the officers in order to properly use the new CDP electronic reporting information system. The Monitoring Team, therefore, recommends that the Court approve CDP's Proposed Training Curriculum.

I. SUMMARY OF CONSENT DECREE REQUIREMENTS REGARDING OFFICER IN-SERVICE CRISIS INTERVENTION TRAINING

Paragraph 157 of the Consent Decree obligates the CDP to "track calls and incidents involving individuals in crisis." Paragraph 158 indicates that CDP will "publicly report this outcome data" and "provide it to the Advisory Committee" ("MHRAC"). Additionally, Paragraph 159 notes that CDP "will utilize this outcome data to identify training needs and develop case studies for crisis intervention training." In order to ensure the crisis intervention data represents a systematic report on incidents, CDP has developed a systematic training to assist officers in completing the CIT Stat Sheet. This training is part of the annual in-service training in crisis intervention. The presently reviewed curriculum addresses the Decree's requirements for officer in-service crisis intervention training.

II. PROCEDURAL HISTORY

CDP and the Mental Health Response Advisory Committee's Quality Insurance Subcommittee ("the QI Subcommittee") identified that officers were reporting high-risk events but not always reporting events that were resolved successfully without incident. The results from high-risk events are encouraging in that arrest rates were extremely low and successful deescalation and referral to community support were very high. Nonetheless, CDP realized the outcomes will be comprehensive and likely even more positive if all crisis events are identified for analysis.

As a result, CDP took the initiative to provide additional training for the officers. CDP's Training Division worked with the CDP Crisis Intervention Team leadership to develop an updated version of the CIT Stat Sheet data collection procedure. This new LMS training was based on a comprehensive policy module from the CDP Third Year Crisis In-Service Training that had been originally developed by the CDP Crisis Intervention Team in conjunction with the MHRAC Training Subcommittee. This Third Year In-Service Training was reviewed by MHRAC, the Department of Justice and then approved by the Court.

The updated training focuses on the need for data collection for all crisis intervention events and the new procedures required by the CDP's recently implemented electronic information system. The in-service training was designed to be an eLearning module to accommodate any safety restrictions that might still be in place due to the pandemic. The new training was presented to the MHRAC Training Subcommittee and MHRAC Committee as well as the Department of Justice.

III. STANDARD OF REVIEW

The Monitoring Team's role is to "assess and report whether the requirements" of the Consent Decree "have been implemented." Dkt. 7-1 at ¶ 351; *accord id.* ¶ at 352 (requiring the Monitor to "review . . . policies, procedures, practices, training curricula, and programs developed and implemented under" the Decree). The task of the Monitoring Team here is to determine whether the Proposed Training Curriculum complies with the Consent Decree's requirements.

IV. ANALYSIS OF THE PROPOSED TRAINING CURRICULUM

The Proposed Curriculum consists of thirty-one eLearning screens covered over four segments. The learning strategy includes eight special notes to the trainee and three review segments complete with a quiz on the material. The program provides a voice-over narration that is upbeat and pleasant. The data collection tasks are consistent with CDP's Crisis Intervention Policy and are easy to follow and well presented. Exhibit A provides the screens the trainee will see. Both the Monitoring Team and the Department of Justice were able to view the eLearning Module using the CDP LMS software. Overall, the course provides in-depth training for CDP officers in supporting the Division's ability to document CDP's response to individuals experiencing a behavioral crisis event.

V. CONCLUSION

The task of the Monitoring Team is to duly consider whether the City's submitted Proposed Training Curriculum satisfies the terms of the Consent Decree. The Monitoring Team concludes that the Proposed Training Curriculum meets the terms of the Consent Decree. Accordingly, the Monitor approves the Proposed Officer Crisis Intervention In-Service Data Collection Refresher Training Curriculum in its entirety and requests that this Court order it effective immediately.

Respectfully submitted,

/s/ Hassan Aden

HASSAN ADEN

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CERTIFICATE OF SERVICE

I hereby certify that on July 22, 2021, I served the foregoing document entitled Notice Submitting Crisis Intervention Data Collection Refresher Training via the court's ECF system to all counsel of record.

> /s/ Brian G. Maxey BRIAN G. MAXEY